

[[back to Help Center](#)]

Related Topics

[Login Help](#)

[Problems with an Order](#)

[Changing your Password](#)

[Accessing Patents](#)

[Glossary of Patents Terms](#)

FAQs: General Help

1. [Do you have copyright or trademark data?](#)
2. [Where can I find a patent application for an already-published patent?](#)
3. [How complete is Delphion Research data?](#)
4. [How often is the data in the Delphion patent collections updated?](#)
5. [What information and services does Delphion Research offer?](#)
6. [What level of searchable information is provided by the different patent collections?](#)
7. [How do I run JavaScript?](#)
8. [I am a beginner on the Internet. Is there an online guide you would recommend?](#)
9. [What are plug-ins?](#)
10. [What are the system and browser requirements for using Delphion Research?](#)
11. [What can I do if I have a problem with this website, that I can't seem to resolve on my own?](#)
12. [What monitor resolution is recommended for this website?](#)
13. [Can I place an ad on your website?](#)
14. [Can I put a link to your website on my home page?](#)
15. [What is the difference between the red PDF icon and the yellow one with the check mark?](#)
16. [I have a slow connection, can I turn SSL off so my pages display more quickly?](#)

1. Do you have copyright or trademark data?

Delphion Research only has patent-related information.

[\[back to top\]](#)

2. Where can I find a patent application for an already-published patent?

The following applications are available here on Delphion Research:

- US patent applications (full text and images) filed since 2001
- EP applications (EPA) full text filed since 1986
- EP applications (EPA) front pages and images filed since 1979

Other US patent applications, and other documentation in support of US patent filings, can be obtained in what is called the patent "file history" (also known as a "file wrapper"). File histories of US patents can be ordered on the [order form](#) on the Delphion website.

[\[back to top\]](#)

3. How complete is Delphion Research data?

We offer the most complete set of patent data available. We have patent data from the top six patent databases in the world, including US, European, WIPO, Japanese, INPADOC and Derwent World Patent Index collections. See our [Collection Descriptions](#) for further information, or our [Coverage Dates and Update Schedule](#) page for the range of dates



available in each collection.

Though we strive to maintain accurate, complete and current data, in some cases the published data itself is not complete, so there is a small percentage of patents (especially older ones) that we do not have, or that are incomplete.

[\[back to top\]](#)

4. **How often is the data in the Delphion patent collections updated?**

Our patent databases are updated when new information is received from the various patent offices. See the [Coverage Dates and Update Schedule](#) page for details on the latest updates.

[\[back to top\]](#)

5. **What information and services does Delphion Research offer?**

Delphion is a comprehensive and innovative patent research website. We have searchable bibliographic data, full text data, and complete patent-images for patents issued by the United States Patent & Trademark Office (USPTO) (both applications and granted patents), World Intellectual Property Organization (WIPO) and European Patent Office (both applications and granted patents), bibliographic text from the INPADOC patent collection, and bibliographic text and representative images of Japanese patents.

You can also search the [Derwent World Patents Index](#), the largest value-added patent database in the world, complete with direct links between Derwent's custom data and the corresponding original patents on the Delphion website.

For further information, visit our [Collection Descriptions](#) page. See our [Coverage Dates and Update Schedule](#) page for each collection's dates of coverage.

Delphion Research also offers a number of analytical and productivity tools to help you make the most of your research time and effort. See our [product overview](#) page for more information.

[\[back to top\]](#)

6. **What level of searchable information is provided by the different patent collections?**

Delphion offers a significant set of patent collections, including US Patents (applications and grants), European Patents (applications and grants), WIPO PCT patents, INPADOC, JAPIO, and the Derwent World Patent Index, with more on the way. These are easily searchable by patent number, assignee, inventor, abstract, title, or IPC class. For more targeted search results, add the IPC, US Class or ECLA code to your search.

See our [Collection Description](#) page for full descriptions of all of our collections.

See our [Field Help](#) page for a list of all searchable fields.

[\[back to top\]](#)

7. **How do I run JavaScript?**

The latest versions of Netscape Navigator and Microsoft Internet Explorer enable JavaScript as a default setting. Be sure you have a current browser version installed. Review your browser's Help section for additional information if you're having trouble interacting with our website.

[\[back to top\]](#)

8. I am a beginner on the Internet. Is there an online guide you would recommend?

[Yahoo](#) has a whole page of beginner's guides to the Internet. We also recommend the Help information that is included with your browser, access it by clicking on the Help menu at the top of your screen.

[\[back to top\]](#)

9. What are plug-ins?

Plug-in modules are software programs that extend the capabilities of your browser. A plug-in is installed on your hard disk using instructions that come with the plug-in. After installation, your browser uses the plug-in's capabilities along with the other built-in browser features. Your browser's user interface will remain relatively unchanged while plug-ins are in use.

See our help page on [Installing the Java™ Plug-in](#) for additional information.

[\[back to top\]](#)

10. What are the system and browser requirements for using Delphion Research?

Please see our [Site Browser Requirements](#) page for the latest information on browser support for Delphion Research.

[\[back to top\]](#)

11. What can I do if I have a problem with this website, that I can't seem to resolve on my own?

If our Help and FAQ pages do not help you to resolve the problem, please contact our helpdesk at ts.custserv@thomson.com. Be sure to describe the problem with as much detail as possible, including where and how the problem occurred. Also, please indicate an email address where we may contact you regarding the resolution of your problem.

[\[back to top\]](#)

12. What monitor resolution is recommended for this website?

The Delphion website is best viewed on a monitor with 800x600 resolution or better.

[\[back to top\]](#)

13. Can I place an ad on your website?

Advertising opportunities are not currently available on Delphion Research.

[\[back to top\]](#)

14. Can I put a link to your website on my home page?

Please feel free to link to the Delphion web site for non-commercial use.

A logo and sample site description text can be found on our [Link to Delphion](#) page. Please also see our [conditions of use](#).

[\[back to top\]](#)