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Order Status and History

Use this function to:

Check the status (including completion date, completion time, and cost) of *completed* orders and, optionally, drill down further to see the item-level details of each completed order.

How to check your order status:

1. Log in.
2. Click My Account on the main navigation bar.
3. Delphion returns the My Account page.
4. From the Order and Billing Information section, click the Order Status link.
5. Delphion returns the Order Status page.

The Order Status page displays all of your *completed* orders, showing the most recent orders first. In addition, the Order Status page shows the date and time completed as well as the total cost.

On the Order Status page, click the **Details** button by a specific order to display the individual items on that order. Downloadable items can be downloaded from this details page.

Shopping Cart vs. Pending Order vs. Completed Order:

Your *Shopping Cart* displays items which you have selected for potential purchase but which you have not yet carried through to checkout.

A *Pending Order* contains items that have been "bundled" as an order and have been checked out, with all details confirmed. Pending Orders are waiting for you to give final approval before final processing.

A *Completed Order* is an order for which you have given final approval and for which you may have already downloaded items. Completed orders cannot be changed.

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